

# Overnight stays for adults at the NHM Vienna



## A NIGHT AT THE MUSEUM



# Info sheet

This sheet provides important information on overnight stays for adults at the NHM Vienna. Please read it carefully in order to prepare for your night at the museum.

### Do I have to register in advance?

If you have a voucher then please register at least 2 weeks in advance, providing the name of the participant and a contact telephone number. This can be done either by sending an e-mail to [anmeldung@nhm.at](mailto:anmeldung@nhm.at) or by calling 01-52177-335. Please also let us know about your preferred dinner arrangements (group size for dinner table).

### Can I cancel once I have registered to take part?

Vouchers for the A Night at the Museum events can be cancelled up to 14 days in advance without incurring a cancellation fee. If you have to cancel at shorter notice (less than 2 weeks before the event), we will contact other people on our waiting list interested in taking part in the A Night at the Museum. If we are unable to find someone to take your place, we will reimburse a maximum of 50 % of the ticket price.

### Can I bring children with me?

No. A Night at the Museum is for adults aged 18 years and over. There is a separate A Night at the Museum event for children aged 7–11 years. Please visit the NHM Vienna website for details.

### Can I add other people to my group?

Further bookings are possible if there are still places available. If the event is already sold out, then it is not possible to add additional people to your group. Please book well in advance in order to avoid disappointment.

### When do I have to arrive?

A Night at the Museum begins at 7.00 p.m. The meeting point is at the main entrance. Please be on time. After arriving, you will have time to set up your sleeping area in the Dinosaur Hall.

### What do I need to bring with me?

Sleeping bag, maybe a pillow, toiletries, and comfortable clothes for sleeping. There are no showers at the NHM Vienna. The museum provides campbeds. Please bring a torchlight with you. The NHM Vienna assumes no liability for items lost.

### Can I choose where I want to sleep?

If you arrive on time, then you can choose where you want to sleep in the Dinosaur Hall. All participants must sleep in the Dinosaur Hall; the other halls are closed after the torchlight tour.

### Where can I change into my sleeping clothes?

There is a cloakroom area with changing cabins where you can change into your sleeping clothes. Next to the Dinosaur Hall there are toilet facilities.

### Should I bring food? Is alcohol allowed?

Exclusive dinner and breakfast buffets are included in the price, along with a welcome drink and a drink on the museum roof. Therefore, we ask participants to not bring any additional food or drinks with them. Drinks consumed with dinner are not included in the price. Participants are forbidden from bringing alcohol to the event. Eating and drinking is not allowed in the exhibition halls.

### Is smoking permitted?

Smoking and open flames (candles, etc.) are not permitted in the museum. Participants are welcome to bring a pocket torch.

### What is the program for the evening?

- 7.00 p.m. Meeting point at main museum entrance
- 7.30 p.m. Welcome by the management, welcome drink and live show in the Digital Planetarium
- 8.30–11.00 p.m. Exclusive dinner with live music
- 11.00 p.m.–12.00 a.m. Torchlight tour of the museum ending with a drink on the museum roof
- 12.00–1.00 a.m. Program for night owls
- 1.00 a.m. Lights out
- 7.30 a.m. Wake-up call
- 7.45 a.m. Breakfast buffet in museum café
- 8.30 a.m. End of the event
- 9.00 a.m. Museum and museum shop open to the public. Participants are welcome to stay in museum.

### When can I leave the museum?

The museum is closed from 6.30 p.m. until 9.00 a.m. It is not possible to leave the museum via the main entrance during this time. In case of emergency there is a side entrance (with 24-hour supervision) which can be used to exit the museum. Please let the member of staff responsible for your group know if you wish to leave the museum. This member of staff will also accompany you to the side entrance the next morning at 8.30 a.m.

### What happens if I arrive late?

If you arrive late then please go to the side entrance (Burgring 7) and speak to the doorman (Tel. 01-52177-205).

### Who can I contact if I have further questions?

If you have further questions, then please send an e-mail to [anmeldung@nhm.at](mailto:anmeldung@nhm.at) or call 01-52177-335